



HVAC Contractor Satisfaction Survey

Your opinion is important!

Please take a few minutes to complete this survey about your recent experience with a Midwest Energy Preferred HVAC (Heating, Ventilation, Air Conditioning) contractor. We will use your feedback to assist us in our efforts to serve as a resource for your energy needs by providing quality professional choices.

Name: _____

Address: _____

Home phone: _____ Cell phone: _____ Email: _____

Name of contractor: _____ Date of service: _____

How did you find out about this contractor? _____

On a scale of 1-5 (with 5 being the BEST), please rate the following related to your experience with this HVAC contractor. Feel free to offer comments or suggestions on the line below your rating.

Was the contractor professional, knowledgeable and answered all your questions?

1 2 3 4 5

Was the contractor thorough in explaining their recommendations, explaining it in a manner that was easy to understand?

1 2 3 4 5

Did the contractor arrive promptly when scheduled?

1 2 3 4 5

What is your overall satisfaction with this contractor from the time you made the initial call until the job was complete?

1 2 3 4 5

Would you recommend *this contractor* to family or friends? Yes No

Are there other comments or recommendations you would like to share? _____

Thank you for your time. If you have additional comments, thoughts or suggestions, please feel free to share those on the back, or email them to lorir@teammidwest.com.