



FINDING YOUR NEW FIBER PROVIDER

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Fiber Supplier:				MEC
Phone Number:				800.492.5989

1. What are your current internet rates?

100 mbps	\$	\$	\$	\$70 mo.
1 Gig				\$110 mo.
5 Gig				\$220 mo.

2. Do your internet rates increase after the first year of service?

			No
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3. Will I pay for services that aren't included in my internet package?

Unlimited Data	\$	\$	\$	Included
Wi-Fi Router	\$	\$	\$	Included
Parental Controls	\$	\$	\$	Included
Guest Network	\$	\$	\$	Included
Tech Support				Included

4. Do I need to pay an extra subscription fee to access my router's special features?

Hacker Blocking				FREE
Virus Detection	\$	\$	\$	FREE
Parental Controls	\$	\$	\$	FREE

5. How much do indoor Wi-Fi boosters cost?

Wi-Fi Booster				Available
	\$	\$	\$	\$5.00 per unit

6. Can I get Wi-Fi in my backyard?

Yes or No				Yes
Price per month	\$	\$	\$	\$10.00 per unit

7. What kind of tech support is available?

Can you call tech support directly?				Yes
When can you contact tech support?				24/7
Who do you speak with when you call?				Local Team